

CIH Canada Study Tour New York City, May 24 to 26, 2023

Course Description

CIH Canada, in partnership with Nick Falvo Consulting, is leading a homelessness study tour of New York City on May 24-26, 2023. The tour will take participants to meet people working in the sector in New York City and explore the sites and programs. Each site tour will focus on innovative approaches to homelessness that can inspire positive change in Canadian communities. Participants will expand their community of practice through meeting people based in New York City. They will also have time to reflect and discuss with one another over meals and while traveling between sites. The participants are expected to come from across Canada working in municipal, community, and research organisations with a commitment to affordable housing.

Why New York City?

New York City has a very established homelessness planning system. Many of the city's programs have existed for decades, which will allow study tour participants to draw upon the collective experiences of both front-line workers and persons in senior leadership positions. Site tours are anticipated with the following service providers:

New York City Department of Homeless Services (DHS). DHS is comprised of approximately 2,000 employees and has an annual operating budget of over US\$2 billion. It is one of the largest organizations of its kind in the world.

Community Access. A pioneer of supportive housing, Community Access is committed to hiring a workforce that is at least 51% 'consumer staff' in its departments and programs and at all levels of management.

BronxWorks. BronxWorks, which has served the Bronx community since 1972, operates several Safe Havens—i.e., very low threshold shelters that serving experiencing chronic homelessness particularly well. One of their Safe Havens is for persons aged 50 years and older.

Center for Alternative Sentencing and Employment Services (CASES). Since forming in 1989, CASES has evolved from a focus on providing alternatives to incarceration at the point of sentencing to offering interventions across the spectrum of potential involvement in the criminal justice system. For example, CASES operates Intensive Mobile Treatment, where each staff person has a 3-4 person caseload.

Point Source Youth. Point Source is a national organization, based in New York City. They currently have a pilot in New York City called the Trust Youth Initiative. It's a randomized controlled study in which US\$1,200/month is provided to each youth in a treatment group for two years (another 30 receive the services as usual, but not cash). The study is being done in partnership with Chapin Hall at the University of Chicago.

Schedule

Site tours will be organized and hosted by homelessness researcher, Nick Falvo, and CIH Canada General Manager, Mary Clarke. Site visits are scheduled throughout the day on Wednesday, May 24 and Thursday, May 25. Visits will be scheduled on the morning of Friday, May 25. Participants are advised to travel to New York City on or before Tuesday May 23 and leave on or after Friday afternoon May 26. Participants will be invited to share in group meals. Evenings will be free to explore the city.

Participants are encouraged to attend two meetings in addition to the scheduled study tour. First, the group will meet virtually on May 10, 2023, to prepare for the study tour. The meeting will cover logistics and introduce the site tours. Second, a follow up virtual meeting will be held on June 7, 2023, to debrief and discuss lessons learned as a group.

Accommodation

Archer Hotel, New York City

Preferred rate is available for our group for the nights of May 23, 24 and 25. If participants wish to stay in the city a few nights before and/or after, the preferred rate is available.

Post-event online evaluation

As part of an evaluation, to be completed within one week of the tour's completion, each participant will undertake a personal reflection in which they discuss how they may change their approach to their work as a result of the study tour. Grading will be pass or fail. Participants who attend the tour and complete their personal reflection will receive a Certificate of Completion from CIH Canada to track their continuing professional development.

Learning Outcomes

1. Participants will develop ideas for new program models.
2. Participants will develop ideas on how to disrupt and tweak existing programming.
3. Participants will expand their contact network.

CIH Canada Study Tour Application

YOUR PERSONAL DETAILS

YOUR EMPLOYMENT DETAILS

First Name:	Organisation name:
Last Name:	Job Title:
Home Mailing Address:	Work Address:
Home/cell phone:	Work Phone:
Email:	Work Email:
	Finance Email:

What is your preferred email for correspondence?

Home

Work

I am a member of:

- CIH Canada
- CIH UK
- CHRA

DETAILS FOR STUDY TOUR

The cost of the study tour is **\$900 CAN plus applicable taxes** per participant. Participation is limited to 20 people. Applications will be accepted on a first come first serve basis.

The fee includes:

- The expert guide.
- The planning of site visits and meeting with local experts.
- Education and training will be delivered through pre tour meeting, resources to prepare learners, discussions during the study tour, follow up discussion after the tour.
- Key learnings from the study tour will be summarized and delivered from the expert guide for the participants.
- Certificate of Completion from the Chartered Institute of Housing Canada.

The fee does not include:

- Hotel or accommodation costs, a block of hotel rooms is reserved at: the Archer Hotel
- Transportation to the site of the study tour.
- Transportation during the study tour. Transportation during the tour will include walking and public transit. Please indicate if you need accommodation for transportation.
- Meals. Arrangement will be made for group meals at the cost to the participant.

Cancellation policy: The full cost of the tour is due 30 days prior to departure. Full cancellation is available up to 60 days before departure. It is possible to transfer registration to another applicant if a participant is not able to attend.

TIMELINES

Deadline for application, March 30, 2023

Deadline for payment, April 21, 2023

www.cihcanada.ca

Deadline for cancellation, March 21, 2023

Virtual Pre-Meeting of Participants, May 10, 2023, 1 to 2:30 pm ET [to be confirmed with participants]

Travel to New York City, May 23 (or before)

Study Tour, May 24 to 26, 2023

Travel home, May 26, 2023 (or after)

Virtual Follow-up meeting of Participants, June 7, 2023, 1 to 2:30 pm ET [to be confirmed with participants]

Details of the tour are subject to change.

Permission to share name and email address with the participant group?	Yes	No
Permission to share any photos taken during the tour for publicity?	Yes	No

SUPPORT

Do you consider yourself to have any disability or medical condition that would mean that you would need reasonable adjustments to support your participation in the study tour? Yes No

If yes, please provides details:

HOW DO YOU WISH TO PAY?

Invoice employer

Invoice me

Invoices are delivered through paypal and can be paid online by credit card, by e-transfer, or by cheque directly to CIH Canada.

HOW DID YOU HEAR ABOUT?

Word of mouth

Employer

Colleague

Social media

CHRA/ACHRU

Other (please specify)

DECLARATIONS

I declare that the particulars given in this form are true and complete in all respects. I undertake, if accepted, to observe the provisions of the Charter & Bylaws and to abide by its Code of Professional Conduct of the Chartered Institute of Housing.

Signature of applicant:	Date:
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Please return your completed **application form** and **your resumé (optional)** to cihcanada_info@cih.org or Chartered Institute of Housing Canada, 902-75 Albert St, Ottawa ON, K1P 5E7