



**Chartered
Institute of
Housing**
Canada

CIH Canada Training: Housing Vulnerable People

This training will focus on basic skills and practice when working with individuals who are vulnerable and/or experiencing homelessness. It will explore the challenges faced by individuals who are vulnerable and homeless, such as lack of education and job skills, poor mental and physical health, and addictions. The training is meant to prepare housing providers who are working with at-risk persons in this population to provide competent and client-centered help. The training will also equip participants to focus on the importance of employee wellness, and develop an understanding of burnout, compassion fatigue as well as vicarious trauma.

Registration:

<https://us02web.zoom.us/meeting/register/tZ0qfuihqj0oEt000pANxe4pG0T5VBiuINOR>

Learning outcomes:

1. Understanding people and what makes them vulnerable
2. Learning tools for housing and working with people who are vulnerable
3. How to keep staff and employees protected from burnout

Instructor, Alma Fourie:

Executive director, clinical manager, counsellor and educator, with 28 years' experience in management, counselling, consulting and teaching. Possesses expertise and experience in clinical supervision, trauma informed practices, people management, organizational health, employee wellness, program development, counselling, special education, play therapy, managing community programs, as well as facilitation and training. Alma Fourie worked at the Brenda Strafford Centre for the Prevention of Domestic Violence and the Mustard Seed. She holds a PhD (Diaconiology) specializing in Play Therapy from the University of South Africa. She also holds a Master of Commerce Degree in Industrial Psychology and a Higher Diploma in Education from Stellenbosch University.

Cost:

\$300 plus applicable tax for members of CIH Canada and CHRA

\$400 plus applicable taxes for non-members

Class Time and Date:

Please plan to attend all sessions

1. Monday, November 7, 2022, 12 pm to 3 pm ET
2. Thursday, November 10, 2022, 12 pm to 3 pm ET
3. Monday, November 14, 2022, 12 pm to 3 pm ET
4. Thursday, November 17, 2022, 12 pm to 3 pm ET

Assignment:

Please plan 3 hours to prepare the assignment.

The assignment, "self reflection on learning journey" should be completed after the training and can be emailed to the instructor within 30 days after completing the training.