

ONLINE LEARNING LEVEL 5 DIPLOMA IN HOUSING

CIH is the independent voice for housing and the home of professional standards. Our qualifications are informed by our engagement at all levels of the industry and the expert knowledge of our policy and practice teams.

A housing professional who gains an accredited qualification from CIH will be equipped with the key skills and expert knowledge they need to contribute to performance improvement in their organisation in a fast-changing environment.

What is the Level 5 Diploma in Housing?

The Level 5 Diploma in Housing is for aspiring professionals, supervisors and managers who wish to achieve CIH chartered membership (CIHCM). The qualification covers the following units:

- Ethical practice in housing - including theories of ethical practice; ethical dilemmas in housing; current ethical issues affecting housing professionals.
- Leadership and management in housing - including theories of management and leadership; the attributes of successful leaders and managers; reflective practice.
- Strategic and business planning for housing - including social versus commercial objectives; theory and practice of strategic management; developing business plans.
- Housing in context - including the historical development of housing policy; the influence of political ideology; comparative housing studies.
- Managing relationships in housing - including the changing profile of housing customers; understanding housing customers' needs; effective partnership working; principles of contract management.

- Professional practice skills for housing including being a professional; skills required to be a housing professional; assessing your performance and managing your own professional development.

What does the qualification cost and how long does it take?

Cost: For the latest qualification and membership fees visit cihcanada.ca/qualifications

Duration: Approximately 12 months, with an average of 8 hours study a week - this can include investigation undertaken at work and independent study time working through the online materials, completing additional reading and research, and writing up your submissions.

How will this qualification benefit me and my organisation?

The CIH Level 5 Diploma in Housing provides individuals with knowledge and understanding across key areas of housing policy and practice, at a recognised professional standard. The qualification provides the knowledge and skills required to perform in a senior management role.

You must be a member of CIH Canada to register for a qualification. Membership gives you access to a wealth of guidance, support and practical advice, as well as a network of housing professionals.

On completion of this qualification you will be eligible for chartered member status. You must complete all mandatory units, as well as the Professional Practice Skills in Housing unit to be eligible for CIH Chartered membership.

What are the learning outcomes?

Ethical practice in housing

1. Understand ethical practice
2. Understand how ethical practices apply to housing organisations
3. Understand how ethical practices apply to a housing professional

Leadership and management

1. Understand the relationship between management and leadership
2. Understand how leadership styles impact on the achievement of organisational objectives
3. Understand the skills and attributes required to be an effective manager

Strategic and business planning for housing organisations

1. Understand the role, purpose and complexity of a housing organisation
2. Understand theories to enable strategy development in a housing organisation
3. Be able to apply strategic planning techniques to develop a business plan for a housing organisation
4. Understand how to implement and monitor a business plan

Housing in context

1. Be able to undertake a comparative study of one aspect of housing policy
2. Understand the social, cultural and historical development of one aspect of housing policy
3. Understand the political and economic context of housing with particular regard to one aspect of housing policy
4. Understand the law in relation to one aspect of housing policy
5. Be able to make a case for future trends in one aspect of housing policy

Managing relationships in housing

1. Understand how the changing profile of housing customers impacts on the delivery of housing services
2. Understand how to communicate with housing customers
3. Understand the variety of partners involved in the delivery of housing services
4. Understand the principles of contract management in the delivery of a housing service

Professional practice skills for housing

1. Understand the concepts of being a member of a profession and acting professionally
2. Understand the skills required to be a housing professional
3. Be able to assess own professional performance
4. Be able to manage own professional development

Who can apply for this qualification?

This qualification is a route to CIH chartered membership. To register for this qualification you should be working in either a paid or voluntary capacity in housing and also have completed one of the following:

Level 3 Certificate in Housing Services

OR

Designation as a Certified Practitioner

You will be asked to provide evidence of your qualifications and/or your experience of working in the housing sector as part of the application process.

Applicants must be aged 18 or over, be confident using IT and have access to a computer.

You must be a CIH Canada member for the duration of your studies.

What can I expect as a CIH online learner?

CIH supports you as an online learner in a range of ways.

When you begin your studies, during your online induction, you will be able to familiarise yourself with the qualification and how it is delivered, structured and assessed. You will find out where to get help, and have a chance to try out the online learning processes before you start your main study topics.

For each unit, you will be provided with a full set of online learning materials to work through. You will submit an assignment at the end of each unit of study (approximately every eight weeks).

Each unit contains activities to help support your learning and forums in which you can stay in contact with your fellow learners and share your thoughts on the study topics and assignment task.

You will be assigned a tutor who will assess and provide feedback on your work, and will be available to support and advise you on any queries about your assignment and study topics.

You will be supported by the Housing Academy team and CIH Canada throughout your qualification, who will offer guidance when personal or work-related problems arise which may affect your studies.

Other benefits of learning with CIH

- Your membership with CIH Canada entitles you to a range of benefits designed to keep you up to date with the latest developments in the sector to support you in your studies. It also allows you to use the designatory letters CIHM after your name.
- The flexibility of learning online - fit your study alongside your other commitments.
- No examinations - assessment and feedback is through assignments, spread over six submissions.

APPLY NOW

Apply online at <https://cihcanada.ca/qualifications/how-to-apply/>, choose your qualification and complete the application form.

For more information, call our friendly team at **613-594-3007 x16** or email us at cihcanada_info@cih.org

You will require either authority to invoice from your employer or, if you are paying for the qualification yourself, your payment.

