

# 2019 Chartered Level Online Course Offerings



Registration to Chartered-level courses is limited to Certified Housing Professionals or individuals with commensurate experience. For details, contact CIH Canada. As with the Certified-level courses, you can take individual courses or complete the full program at your own pace. Taking a course doesn't commit you to pursuing the Chartered designation.

## Housing Policy

Housing professionals work within a broader social, political and economic environment. They need to understand how this framework has been influenced by external factors and in turn how these factors have influenced the form and nature of housing in Canada.

This course explores the key influences and issues in housing policy, how policy and programs have evolved, and provides learners the opportunity to engage with relevant research and literature.

### Key Topics Explored:

- The social, political and economic context in which housing is delivered
- Major influences and issues in housing policy
- How housing policy shapes organizational practice
- International examples of alternate policy options

**Application deadline:** December 13, 2018  
**Course starts:** January 10, 2019

## Housing & Society

For housing professionals to develop informed, integrated and sensitive approaches to the delivery of housing services and supports in their localities, they need to understand the broader context of housing. This course examines social, economic and political developments that have impacted the provision of housing in Canada.

### Key Topics Explored:

- The impact of shifting demographic trends on future housing need and provision in Canada
- The diverse economic, cultural and ethnic backgrounds of residents
- Causes and impacts of social problems in housing communities; strategies and approaches being undertaken at the national, provincial and local levels to address these issues
- Housing and community development needs and the implications for service delivery
- Renewal of housing communities beyond bricks and mortar; organizational transformation and innovative practices to respond to future operating environments

**Application deadline:** March 14, 2019  
**Course starts:** April 11, 2019

## Asset Management

There are major changes taking place in the housing industry in Canada. For example, as operating agreements expire, housing organizations will have new opportunities to leverage their assets, redevelop and reconfigure their business approach and utilize assets in new and different ways.

Housing professionals are responsible for the development, maintenance and redevelopment of substantial capital assets. This course explores the processes involved in carrying out these activities in order to maximize service benefits and financial returns.

### Key Topics Explored:

- Current and innovative types of multi-residential property design and approaches to construction
- Options for property development and redevelopment
- The impact of urban and regional planning processes on development and redevelopment
- How asset management fits within a broader environmental and economic context

**Application deadline:** September 12, 2019

**Course starts:** October 10, 2019

## Managing People & Organizational Strategy

Housing professionals manage significant physical and human resources to deliver a range of services on behalf of their organizations. To provide the maximum benefit to their communities, they must be able to effectively motivate, direct and deploy their organization's human capital.

### Key Topics Explored:

- Approaches to leadership, managing people and teams
- The essential components of organizational strategy and business management (including risk, change and financial management, strategic and performance planning)
- Employment legislation and how it impacts housing organizations
- The meaning and role of professional ethics and standards in housing

**Application deadline:** June 13, 2019

**Course starts:** July 11, 2019



Canada

### Course/Program Costs

\$1200 + tax per online course\*

\$4800 + tax for the entire program\*

*\*You must be a member of CIH Canada to take courses/programs. CIH Canada membership fees are pro-rated.*

### More information:

Visit our website: [www.cihcanada.ca](http://www.cihcanada.ca)

Email us: [cihcanada\\_info@cih.org](mailto:cihcanada_info@cih.org)